## Resetting a Blackboard test for a student

This guide explains how a member of staff can reset a Blackboard test for a student. Resetting a test is necessary if a student accidentally submits a test or is required to retake a test. By following these steps, you will be able to allow a student to restart a Blackboard test and save a record of the first submission.

1. Open the Blackboard course where the test is located. In the left side navigation bar click on **Grade Centre** and then **Tests** as shown below.



2. Within the Grade Centre, locate the student's name and the test column.

Mark Information Bar											
	LAST NAME	FIRST NAM	1E 📀	STUDENT ID		LAST ACCESS		AVAILABILITY		WEEK 1 TEST	Ø
	⊘ McGeown_Prev	Ryan				30 September	202(	Unavailable		•	0

 The cell with the student's submission will contain a yellow circle with an exclamation mark or a score. Hover your mouse in the cell, click on the drop down arrow and select on View Mark Details.



**4.** The Mark Details shows information on the student and their submission. In the Actions column of the table, on the right hand side, click on the **Ignore Attempt** button. This keeps a record of the first submission and allows the student to retake the test.

User Ryan McGeown_PreviewUser (mbxssrm2_previewuser) < > Column Week 1 Test (Test) < >											
Current Mark:	Needs Marking 😔	out of 10 points Exempt									
	Mark based on Last Ma Due: None Calculated Mark	arked Attempt									
	View Attempts										
Attempts Ma	nual Override Column Detai	ls Mark History									
				Delete Last Attempt	✔ Go						
Date Created	Date Submitted (or Saved)	Value Feedback to Learner Ma	arking Notes Actions								
30-Sep-2020 17:04:37	30-Sep-2020 17:04:52 (Needs Marking)	Θ	View A	ttempt Clear Attempt	Ignore Attempt						

The Clear Attempt button will allow the student to retake the test but there will no longer be any record of the first attempt (not recommended).

5. Ask the student to refresh the Blackboard course and restart the test.